



## Privacy Policy

### 1. Introduction

At FX808 LIMITED, we are committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal data when you visit our website, engage with our services, or otherwise interact with us. We adhere to the General Data Protection Regulation (GDPR) and other applicable data protection laws.

### 2. Information We Collect

We may collect and process the following types of personal data:

**Personal Identification Information:** Name, address, email address, phone number, date of birth, and identification documents.

**Financial Information:** Bank account details, payment card information, transaction history, and financial status.

**Technical Data:** IP address, browser type, operating system, and other information collected through cookies and similar technologies.

**Usage Data:** Information about how you use our website and services, including page views, clicks, and other online behavior.

**Marketing and Communications Data:** Your preferences in receiving marketing from us and your communication preferences.



### 3. How We Collect Your Data

We collect personal data in the following ways:

**Direct Interactions:** When you fill out forms on our website, create an account, enter into contracts with us, or communicate with us by phone, email, or otherwise.

**Automated Technologies:** As you interact with our website, we may automatically collect technical data through cookies, server logs, and other similar technologies.

**Third Parties:** We may receive personal data about you from third parties, such as credit reference agencies, identity verification services, and public databases.

### 4. How We Use Your Data

We use your personal data for the following purposes:

**Provision of Services:** To process transactions, manage accounts, and provide you with the services you have requested.

**Customer Support:** To respond to your inquiries, provide technical support, and resolve issues.

**Legal Compliance:** To comply with legal obligations, such as anti-money laundering (AML) and know-your-customer (KYC) requirements.

**Improvement of Services:** To analyze usage data, improve our website, and enhance the overall user experience.

**Security:** To protect our website, prevent fraud, and ensure the security of our systems and data.



## 5. Legal Basis for Processing

We process your personal data based on the following legal grounds:

**Performance of a Contract:** Processing is necessary for the performance of a contract to which you are a party.

**Legal Obligation:** Processing is necessary to comply with a legal obligation to which we are subject.

**Legitimate Interests:** Processing is necessary for the purposes of our legitimate interests, such as improving our services, unless those interests are overridden by your rights and interests.

**Consent:** Where required by law, we will obtain your consent before processing your personal data for certain purposes.

## 6. Data Sharing and Disclosure

We may share your personal data with the following parties:

**Service Providers:** Third-party companies that provide services on our behalf, such as payment processing, identity verification, and IT support.

**Legal and Regulatory Authorities:** When required by law, we may disclose your personal data to governmental or regulatory authorities.

**Business Transfers:** In the event of a merger, acquisition, or sale of all or part of our business, your personal data may be transferred to the new owners.

**Affiliates:** We may share your data with our affiliates for purposes consistent with this Privacy Policy.



## 7. International Transfers

Your personal data may be transferred to, and processed in, countries outside of the European Economic Area (EEA). When we transfer your data to countries that do not provide an adequate level of data protection, we will ensure appropriate safeguards are in place, such as standard contractual clauses or your explicit consent.

## 8. Data Security

We take the security of your personal data seriously and implement appropriate technical and organizational measures to protect it from unauthorized access, loss, alteration, or disclosure. These measures include encryption, access controls, and regular security assessments.

## 9. Data Retention

We will retain your personal data only for as long as necessary to fulfill the purposes for which it was collected, including to comply with legal, regulatory, or reporting obligations. The retention period may vary depending on the nature of the data and the applicable legal requirements.



## 10. Your Rights

You have the following rights regarding your personal data:

**Access:** You have the right to request a copy of the personal data we hold about you.

**Correction:** You have the right to request the correction of inaccurate or incomplete personal data.

**Deletion:** You have the right to request the deletion of your personal data, subject to certain legal conditions.

**Restriction:** You have the right to request the restriction of processing your personal data in certain circumstances.

**Objection:** You have the right to object to the processing of your personal data for direct marketing purposes.

**Portability:** You have the right to request the transfer of your personal data to another organization, where technically feasible.

## 11. Cookies

Our website uses cookies to enhance your browsing experience and collect information about how you use our site.